

# ScanSnap Manager V6.5L61 Readme File

## PFU Limited

### **# Contents**

1. System Requirements
2. Cautions Regarding USB and Your Computer
3. Cautions Concerning Installation
4. Cautions Concerning the Operation
5. Cautions Concerning Linkage with CardMinder
6. Cautions Concerning Uninstallation
7. Other Cautions
8. License Agreement for Built-in Software
9. Updated features

### **# Use in High-Safety Applications**

This product has been designed and manufactured on the assumption that it will be used in office, personal, domestic, regular industrial, and general-purpose applications. It has not been designed and manufactured for use in applications (simply called [high-safety applications] from here on) that directly involve danger to life and health when a high degree of safety is required, for example, in the control of nuclear reactions at nuclear power facilities, automatic flight control of aircraft, air traffic control, operation control in mass-transport systems, medical equipment for sustaining life, and missile firing control in weapons systems, and when provisionally the safety in question is not ensured.

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### **1. System Requirements**

- # For details about the system requirements, refer to "System Requirements" in the Operator's Guide or Basic Operation Guide of your ScanSnap model.

### **2. Cautions Regarding USB and Your Computer**

- # Be sure to use the bundled USB cable for connecting ScanSnap to your computer.
- # Be sure to wait at least five seconds before re-inserting the USB interface cable. If the USB cable is re-inserted immediately after it is disconnected, ScanSnap may not function properly.

- # Use the display in [high color] mode or better. The display may not display correctly in [256 color] mode or lower.

### **3. Cautions Concerning Installation**

- # The language setting in ScanSnap Manager switches to English if the language configured in Windows(R) is other than English, Japanese, German, French, Italian, Spanish, Chinese (simplified), Chinese (traditional), Korean, Russian, or Portuguese.
- # Be sure to connect the ScanSnap after installing ScanSnap Manager. The ScanSnap cannot be registered with the system correctly if ScanSnap Manager is not installed.
- # Do not install ScanSnap Manager in the root folder. ScanSnap Manager may not function properly. Install ScanSnap Manager in an appropriate folder.
- # ScanSnap Manager may not operate properly if it is installed in a folder of more than 80 alphanumeric characters long. Specify a folder within 80 characters.
- # Log on as a user with Administrator privileges first, then install.
- # Do not use the following characters for the name of the installation directory. ScanSnap Manager may not function properly if these characters are used.  
/ ; , . \* ? " < > | # %
- # If the ScanSnap is left unrecognized after ScanSnap Manager has been installed, turn off the ScanSnap and then back on again.
- # When reinstalling ScanSnap Manager, make sure to uninstall it first. ScanSnap Manager is not installed properly if it has not been uninstalled completely.
- # Specify a folder on a local disk as the installation folder.
- # If the User Account Control dialog box appears, allow the installation to proceed.
- # To use the following functions, you need to install .NET Framework 3.5 (SP1 or later) first.
  - Scan to Mobile
- # To use the following functions, you need to install .NET Framework 4 or its in-place upgrade first. After installing .NET Framework, install new updates from Windows Update.
  - Scan to Google Drive
- # To use the following functions, you need to install .NET Framework 4.5 or its in-place upgrade first.
  - Scan to Salesforce Chatter
- # ScanSnap Manager does not support environment-dependent characters. Do not use such characters for the installation folder name for ScanSnap Manager, your user account, and any folder, file or other names within ScanSnap Manager.

#### **4. Cautions Concerning the Operation**

- # If Adobe(R) Acrobat(R), Adobe(R) Reader(R), or Acrobat(R) Reader(R) is selected as the application to view the scanned data, please be aware of the following.
  - If you select Adobe(R) Reader(R) or Acrobat(R) Reader(R) while Adobe(R) Acrobat(R) is already running, the scanned data will be passed to Adobe(R) Acrobat(R).
  - If you select Adobe(R) Acrobat(R) while Adobe(R) Reader(R) or Acrobat(R) Reader(R) is already running, the scanned data will be passed to Adobe(R) Reader(R) or Acrobat(R) Reader(R).
- # To use Adobe(R) Acrobat(R), Adobe(R) Reader(R), or Acrobat(R) Reader(R) from ScanSnap Manager, always set the file type to [PDF].
- # If you use Adobe(R) Acrobat(R) (bundled), Adobe(R) Reader(R), or Acrobat(R) Reader(R) from ScanSnap Manager; if no pages have been saved (i.e, all blank pages, an error occurs at the first page, etc.), Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader(R) will start but no images will be displayed.
- # When scanning document with [Excellent] selected in the [Image quality] drop-down list on ScanSnap Manager's setup dialog box, scanning speed may extremely slow down or memory may get exhausted. ScanSnap Manager may enter a [Not Responding] state, select [Better] or [Best].
- # Do not disconnect the power or USB cable during scanning. Otherwise an error will occur.
- # Operations using Terminal Service Client and Remote Desktop Connection Client services are not guaranteed.
- # If text is not displayed properly while using one of the following functions;
  - CardMinder
  - Scan to Mobile
  - Scan to Salesforce Chatter
  - Scan to SugarSync
  - Scan to Dropboxchange the settings as follows:
  - Install Universal Font (Arial Unicode MS) from the Setup Disc of Microsoft Office 2003 or a later version.

#### **5. Cautions Concerning Linkage with CardMinder**

- # When the ScanSnap setup dialog box is open, you cannot perform scanning from the [Scanner] button in CardMinder. Close the ScanSnap setup dialog box, and then try again.

#### **6. Cautions Concerning Uninstallation**

- # Perform uninstallation from [Programs and Features] in the Control Panel.
- # Log on as a user with Administrator privileges first, then uninstall.
- # Be sure to restart your computer after uninstalling ScanSnap Manager.
- # The Windows(R) [Add New Hardware Wizard] will be started if ScanSnap is connected when restarting your computer after uninstallation. At uninstallation, either turn ScanSnap off, or disconnect the USB cable.
- # If the [User Account Control] dialog box appears, allow the uninstallation to proceed.

## **7. Other Cautions**

- # Only one ScanSnap can be connected at once. Exceptionally, you can use SV600 together with one of the following ScanSnap models: iX100 / iX500 / S1500 / S1500M / S1300i / S1300 / S1100i / S1100
  - \* Before use, make sure that specification of your computer satisfies the system requirements for your ScanSnap models.
- # Do not perform the following during scanning or while the ScanSnap's lamp is stabilizing. The system may become unstable.
  - Inserting or disconnecting the USB cable connected to ScanSnap
  - Turning ScanSnap on or off
  - Uninstalling ScanSnap Manager
  - Logoff, reboot, shutdown
- # Do not switch the user in the following cases. Communication with the ScanSnap may not be successful.
  - During scanning
  - Right after starting the computer
  - Right after powering on the ScanSnap
- # If the computer enters power saving mode (e.g. standby [suspended], pause [hibernation], sleep mode) during scanning, communication with the ScanSnap may not be successful upon resuming from power saving. In that case, disable the power saving function and try again.
- # Communication with the ScanSnap may not be successful when the computer resumes from power saving mode, or when you log off or switch the user. In that case, turn the ScanSnap off then back on, and try again.
- # When your ScanSnap is turned ON, do not restart, shut down or forcibly terminate your computer until the ScanSnap Manager icon indicates that ScanSnap is communicating.

## **8. License Agreement for Built-in Software**

# ScanSnap Manager contains the following built-in software.

- Google.Apis.Drive.v2 Client Library

License agreement: <http://www.apache.org/licenses/LICENSE-2.0>

- Apache log4net

License agreement: <http://www.apache.org/licenses/LICENSE-2.0>

- Newtonsoft.Json.NET

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## **9. Updated features**

The latest version covers the modifications made to the previous version.

### **# Modifications from V6.5L60 to V6.5L61**

- Modified ScanSnap Manager to support Google's new authentication.  
To use the [Scan to Google Drive] function, the latest web browser version which Google recommends should be used.
- Modified the error where the message "An error occurred while processing the images." appears when scanning is performed with ScanSnap Manager. (only for SV600)

### **# Modifications from V6.5L40 to V6.5L60**

- Disabling of the TLS 1.0 cryptographic protocols by Salesforce is supported.  
To use Scan to Salesforce Chatter, you need to install .NET Framework 4.5 or its in-place upgrade first.
- Modified the error where a document is scanned with the wrong settings when ScanSnap Manager is automatically linked with an active application after a scanner is recognized.

- Modified the error that occurs when "Place document face up" is selected in "Scanning mode option" and scanning continues.
- Modified the error where a banding pattern appears when you display or edit a color or gray document.
- Modified the error that occurs when the scanning of a Double-page spread is continued. (only for SV600)
- Modified the error that occurs when you continue an operation on [Book Image Viewer]. (only for SV600)
- Modified the error that occurs when "Thicken color images" is selected in "Scanning mode option" and scanning continues. (only for SV600)

# Modifications from V6.5L30, V6.5L31 to V6.5L40

- Additional languages are available for converting files into searchable PDF. To add these languages, you need to install the OCR Pack that includes the language you want to use from Online Update first.
- Modified the error where some operations cannot be done on the screen when the text size is set to 200%.
- Modified the error where ScanSnap Online Update and ScanSnap manuals may also be uninstalled when you uninstalled ScanSnap Manager from the computer on which the ScanSnap software such as ScanSnap Organizer is already installed.
- Modified the error where the message to confirm the setting change may be displayed when nothing except [Profile] is changed in the setup window.
- Modified the error where the selected application for the [Standard] profile is changed to CardMinder if ScanSnap Manager is restarted while CardMinder is selected as the application for the profile other than [Standard].
- Modified the errors where searchable PDF files are not processed properly with some applications developed by other companies.
- Modified the error where a black line may appear on the edge of an image when the following linkage functions are used.
  - Scan to Print
  - Scan to E-mail
  - Scan to Folder
  - Scan to Picture Folder
  - Scan to Dropbox
  - Scan to Salesforce Chatter
  - Scan to SugarSync
- The icon designs have been changed.

# Modifications from V6.5L20 to V6.5L30

- The linked application name [Scan to Google Docs(TM)] has been changed to [Scan to Google Drive].
- Modified the program so that the save destination for the images scanned with ScanSnap Organizer can be changed.
- Fixed the error where the page output order of PDF file is occasionally mixed up when document overlapping is detected with [Blank page removal] and [Convert to Searchable PDF] enabled.

# Modifications from V6.5L10 to V6.5L20

- Improved the connectivity in wireless LANs. (iX100 only)
- Windows(R) 10 is supported.

# Modifications from V6.3L31 to V6.5L20

- The performance of rendering PDF files under the latest recommended system requirements for ScanSnap (CPU: Intel(R) Core(TM) i5 2.5 GHz or higher, memory size: 4 GB or more) has been improved. (\*1)

Specifically, ScanSnap Organizer's rendering performance has significantly improved up to 200% compared to the previous version (the average time when scanned as color PDF files). (\*2)

(\*1): When compared to the value obtained using ScanSnap Manager V6.3 or older and ScanSnap Organizer V5.2 or older.

This improvement rate is available when rendering PDF files less than 1 GB (Note: 1 GB of data is roughly equivalent to 813 sheets of color documents scanned using the "Best" image quality setting.)

(\*2): Improvement rate varies depending on document type and/or scanning mode settings.

- Modified the error where [Scan to Dropbox] does not appear.
- Windows(R) 10 is supported.

# Modifications from V6.3L27 to V6.3L31

- Improved the connectivity in wireless LANs. (iX100 only)

# Modifications from V6.3L24, V6.3L26 to V6.3L27

- Modified to support Google's new authentication and uploading methods.  
To use Scan to Google Docs(TM), you need to install .NET Framework 4 or its in-place upgrade first.  
After installing .NET Framework, install new updates from Windows Update.

# Modifications from V6.3L23 to V6.3L24

- Wireless Network Setup Wizard for connecting to ScanSnap iX100 has been improved. (iX100 only)
- Fixed the error where the computer cannot be connected to ScanSnap wirelessly. (iX100 and iX500 only)
- Memory use ratio has been improved for stable operation. (SV600 only)
- Fixed the error where even-numbered pages of scanned images are output in all black when the image quality of [Excellent] is selected while [Save as double-page spread image] is specified for [Save option for double-page spread documents]. (SV600 only)

<ScanSnap iX100 / ScanSnap S1100i>

# Modifications from V6.3L21 to V6.3L23

- A modification has been made so that the battery level is updated when scanning is completed. (iX100 only)

- [1 minute] and [3 minutes] have been added to the Auto power off setting for ScanSnap driven by the battery. (iX100 only)

# Modifications from V6.3L20 to V6.3L21

- The error has been fixed so wireless connection can be established even when registering the same destination for the second time using Wireless Setup Tool. (iX100 only)
- Fixed the error where saved images are partly stretched when the image quality is [Excellent].

<For ScanSnap models other than iX100 / S1100i>

# Modifications from V6.3L21 to V6.3L23

- Modified the error where Book Image Viewer disappears from your multi-display desktop when the number of monitors has been changed. (SV600 only)
- A new option has been added so that the document binding orientation can be specified together with the image rotation angle at duplex scan.
- Fixed the error where some images are saved as [Flat document] when linked with ScanSnap Organizer with [Double-page spread (Book/Magazine)] selected. (SV600 only)

# Modifications from V6.2L24 to V6.3L21

- A new option has been added to rotate scanned images by the specified angle (90° CW, 180°, 90° CCW).

<ScanSnap SV600 / ScanSnap iX500>

# Modifications from V6.2L23 to V6.2L24

- ScanSnap SV600 firmware has been updated for better stability. (SV600 only)

# Modifications from V6.2L22 to V6.2L23

- Default output level for camera (R color component) has been changed. (SV600 only)

# Modifications from V6.2L21 to V6.2L22

- Modified the error where scanning may end abnormally when [Correct skewed text of the following document type(s)] is enabled (for SV600 only).

# Modifications from V6.2L20 to V6.2L21

- The [Correct skewed text of the following document type(s)] check box has been added to the [Image Quality] tab of the [Scanning mode option] dialog box. It reduces text/line skew on the scanned image (for SV600 only).

# Modifications from V6.2L15 to V6.2L20

- Modified the error in which an error message may appear when ScanSnap Manager is linked with Rack2-Filer Personal or Rack2-Filer Smart.

<ScanSnap SV600>

# Modifications from V6.2L14 to V6.2L15

- Wi-Fi connection between computers and ScanSnap iX500 is available (iX500 only).

- Connection using IEEE802.1X authentication is now available (iX500 only).

# Modifications from V6.2L12 to V6.2L14

- The [Continue with Point Retouch] option has been added to the [ScanSnap Manager - View cropped images] window so that point retouching is available when scanning flat documents (SV600 only).
- [Thicken color images] has been added to the [Image Quality] tab in the [Scanning mode option] dialog box (SV600 only).
- Shortcut keys for scanning with ScanSnap has been made available (SV600 only).
- Modified the error which occurs when ScanSnap Manager is started up while Logicool's "SetPoint" is running.
- Modified the error where the menu button layout in the Book Image Viewer window might look broken when [Medium - 125%] is specified in the Display settings.

<ScanSnap iX500>

# Modifications from V6.1L11 to V6.2L15

- Scanning with ScanSnap SV600 is now available.
- Connection using IEEE802.1X authentication is now available (iX500 only).

# Modifications from V6.0L12 to V6.1L11

- Wi-Fi connection between computers and ScanSnap iX500 is available.

# Modifications from V6.0L10 to V6.0L12

- Fixed the error where the file name changes to [yyyy\_MM\_dd\_HH\_mm\_ss] format when you select [yyyyMMddHHmmss] and then run text recognition.
- Modified the error where you cannot save files to SugarSync.
- The accuracy of detecting the paper size and image margins has been improved.
- If multiple files are created at the same time when date and time are used to name the files, the way in which serial numbers are added has been modified for improved sortability.
- Quick Menu has been modified so the settings button of the application can be hidden as well. Also, the applications from Favorites to show in Quick Menu are now configured from the right-click menu.

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