Can I connect ScanSnap iX500 to the computer via Wi-Fi?

[Solution]

- Make sure that the Wi-Fi switch at the backside of ScanSnap iX500 is "ON" and the Wi-Fi lamp at the front side is lighting in "blue".

Back side

If the Wi-Fi lamp is lighting in orange, the wireless access point and ScanSnap iX500 are not connected properly. Check the following items:
- Make the distance shorter between the ScanSnap iX500 and the wireless access point.
- Change an angle of ScanSnap iX500.
- If there are any obstacles (wall, metal plate, etc.) and/or noise sources (Microwave, cordless telephone, wireless devices, etc.) between ScanSnap iX500 and the wireless access point, avoid or remove them.
- Connect ScanSnap iX500 to a computer via USB, and either perform a wireless setting using the ScanSnap Wireless Setup Tool, or follow the direction of the wireless diagnosis result.
- Close the ADF paper chute (cover) of ScanSnap iX500 to turn it off. Then, turn the ScanSnap iX500 on again.
- Turn on/off the wireless access point to reset it.
- Check the setting of the wireless LAN environment to see if iX500 is connected to the same wireless LAN network as the computer.
- Confirm if ScanSnap iX500 and the computer are using the same wireless access point when there are several wireless access points.

How to confirm SSID to which the computer connects

- For Windows®:

  Select [Start] menu -> [Control Panel] -> [Network and Internet Connections] -> [Network and Sharing Center] and double click [Wireless Network Connection] to open [Wireless Network Connection status] dialog.

  Click [Wireless Properties] to view SSID.

- For Mac OS:

  Click Wi-Fi icon on the menu bar and view SSID of connecting wireless network.