

=====  
ScanSnap Manager V5.5L10 Readme File  
PFU LIMITED  
=====

# Contents

1. System Requirements
2. Cautions Regarding USB and Your Computer
3. Cautions Concerning Installation
4. Cautions Concerning the Operation
5. Cautions Concerning Linkage with CardMinder
6. Cautions Concerning Uninstallation
7. Other Cautions
8. License Agreement for Built-in Software
9. Updated features

# Use in High-Safety Applications

This product has been designed and manufactured on the assumption that it will be used in office, personal, domestic, regular industrial, and general-purpose applications. It has not been designed and manufactured for use in applications (simply called [high-safety applications] from here on) that directly involve danger to life and health when a high degree of safety is required, for example, in the control of nuclear reactions at nuclear power facilities, automatic flight control of aircraft, air traffic control, operation control in mass-transport systems, medical equipment for sustaining life, and missile firing control in weapons systems, and when provisionally the safety in question is not ensured.

The user should use this product with adopting measures for ensuring safety in such high-safety applications. PFU LIMITED assumes no liability whatsoever for damages arising from use of this product by the user in high-safety applications, and for any claims or compensation for damages by the user or a third party.

-----  
1. System Requirements  
-----

# Operating System

- ScanSnap S1300i / S1100 / S1300 / S1500 / S1500M
  - Windows(R) 10 Home English Version (\*1)
  - Windows(R) 10 Pro English Version (\*1)
  - Windows(R) 10 Enterprise English Version (\*1)
  - Windows(R) 10 Education English Version (\*1)
  - Windows(R) 8.1 English Version (\*1)
  - Windows(R) 8.1 Pro English Version (\*1)
  - Windows(R) 8.1 Enterprise English Version (\*1)
  - Windows(R) 8 English Version (\*1)
  - Windows(R) 8 Pro English Version (\*1)
  - Windows(R) 8 Enterprise English Version (\*1)
  - Windows(R) 7 Starter English Version
  - Windows(R) 7 Home Premium English Version (\*1)

Windows(R) 7	Professional	English Version (*1)
Windows(R) 7	Enterprise	English Version (*1)
Windows(R) 7	Ultimate	English Version (*1)
Windows Vista(R)	Home Basic	English Version (SP2 or later) (*1)
Windows Vista(R)	Home Premium	English Version (SP2 or later) (*1)
Windows Vista(R)	Business	English Version (SP2 or later) (*1)
Windows Vista(R)	Enterprise	English Version (SP2 or later) (*1)
Windows Vista(R)	Ultimate	English Version (SP2 or later) (*1)
Windows(R) XP	Home Edition	English Version (SP3 or later)
Windows(R) XP	Professional	English Version (SP3 or later)

\*1: 32bit/64bit

#### # CPU

- Intel(R) Pentium(R) 4 1.8 GHz or higher
  - \* recommended: Intel(R) Core(TM) 2 Duo 2.2 GHz or higher

#### # Memory

- Windows(R) 10 / Windows(R) 8.1 / Windows(R) 8 32bit
  - 1 GB or more
  - \* recommended: 4GB or more
- Windows(R) 10 / Windows(R) 8.1 / Windows(R) 8 64bit
  - 2 GB or more
  - \* recommended: 4GB or more
- Windows(R) 7 32bit
  - 1 GB or more
- Windows(R) 7 64bit
  - 2 GB or more
- Windows Vista(R) / Windows(R) XP
  - 512 MB or more
  - \* recommended: 1GB or more

#### # USB port

- USB2.0 / USB1.1

#### # Display resolution

- Windows(R) 10 / Windows(R) 8.1 / Windows(R) 8
  - 1024 x 768 or higher
- Windows(R) 7 / Windows Vista(R) / Windows(R) XP
  - 800 x 600 or higher

\* When the font size is large, some screens may not be displayed properly.  
In that case, use a smaller font size.

#### # Hard disk space

- 600 MB of available hard disk space

---

## 2. Cautions Regarding USB and Your Computer

---

- # Be sure to use the bundled USB cable for connecting ScanSnap to your computer.
- # Be sure to wait at least five seconds before re-inserting the USB interface cable. If the USB cable is re-inserted immediately after it is disconnected, ScanSnap may not function properly.
- # Use the display in [high color] mode or better. The display may not display correctly in [256 color] mode or lower.

---

## 3. Cautions Concerning Installation

---

- # The language setting in ScanSnap Manager switches to English if the language configured in Windows(R) is other than English, Japanese, German, French, Italian, Spanish, Chinese (simplified), Chinese (traditional), Korean, Russian, or Portuguese.
- # Be sure to connect the ScanSnap after installing ScanSnap Manager. The ScanSnap cannot be registered with the system correctly if ScanSnap Manager is not installed.
- # Do not install ScanSnap Manager in the root folder. ScanSnap Manager may not function properly. Install ScanSnap Manager in an appropriate folder.
- # ScanSnap Manager may not operate properly if it is installed in a folder of more than 80 alphanumeric characters long. Specify a folder within 80 characters.
- # Log on as a user with Administrator privileges first, then install.
- # Do not use the following characters for the name of the installation directory. ScanSnap Manager may not function properly if these characters are used.  
  
/ ; , . \* ? " < > | # %
- # If the ScanSnap is left unrecognized after ScanSnap Manager has been installed, turn off the ScanSnap and then back on again.
- # When reinstalling ScanSnap Manager, make sure to uninstall it first. ScanSnap Manager is not installed properly if it has not been uninstalled completely.
- # Specify a folder on a local disk as the installation folder.
- # When installing ScanSnap Manager in Windows Vista(R) or Windows(R) 7, you will see a [User Account Control] dialog box. Click the [Continue] button on the dialog box.
- # To use the following functions, you need to install .NET Framework 3.5 (SP1

or later) first.

- Scan to Mobile
- Scan to Salesforce Chatter

# To use the following functions, you need to install .NET Framework 4 or its in-place upgrade first.

After installing .NET Framework, install new updates from Windows Update.

- Scan to Google Drive

# ScanSnap Manager does not support environment-dependent characters. Do not use such characters for the installation folder name for ScanSnap Manager, your user account, and any folder, file or other names within ScanSnap Manager.

---

#### 4. Cautions Concerning the Operation

---

# If Adobe(R) Acrobat(R), Adobe(R) Reader(R), or Acrobat(R) Reader(R) is selected as the application to view the scanned data, please be aware of the following.

- If you select Adobe(R) Reader(R) or Acrobat(R) Reader(R) while Adobe(R) Acrobat(R) is already running, the scanned data will be passed to Adobe(R) Acrobat(R).
- If you select Adobe(R) Acrobat(R) while Adobe(R) Reader(R) or Acrobat(R) Reader(R) is already running, the scanned data will be passed to Adobe(R) Reader(R) or Acrobat(R) Reader(R).

# To use Adobe(R) Acrobat(R), Adobe(R) Reader(R), or Acrobat(R) Reader(R) from ScanSnap Manager, always set the file type to [PDF].

# If you use Adobe(R) Acrobat(R) (bundled), Adobe(R) Reader(R), or Acrobat(R) Reader(R) from ScanSnap Manager; if no pages have been saved (i.e, all blank pages, an error occurs at the first page, etc.), Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader(R) will start but no images will be displayed.

# When scanning document with [Excellent] selected in the [Image quality] drop-down list on ScanSnap Manager's setup dialog box, scanning speed may extremely slow down or memory may get exhausted. ScanSnap Manager may enter a [Not Responding] state, select [Better] or [Best].

# Do not disconnect the power or USB cable during scanning. Otherwise an error will occur.

# Operations using Terminal Service Client and Remote Desktop Connection Client services are not guaranteed.

# If text is not displayed properly while using one of the following functions;

- CardMinder

- Scan to Mobile
- Scan to Salesforce Chatter
- Scan to SugarSync
- Scan to Dropbox

change the settings as follows:

Windows(R) 7 or Windows Vista(R):

- Install Universal Font (Arial Unicode MS) from the Setup Disk of Microsoft Office 2003 or later version.

Windows(R) XP:

- Select [Control Panel] -> [Regional and Language options] -> [Languages] tab, and then select [Install files for East Asian languages] under [Supplemental language support],
- Install Universal Font (Arial Unicode MS) from the Setup Disk of Microsoft Office 2000 or later version.

---

## 5. Cautions Concerning Linkage with CardMinder

---

- # When the ScanSnap setup dialog box is open, you cannot perform scanning from the [Scanner] button in CardMinder. Close the ScanSnap setup dialog box, and then try again.

---

## 6. Cautions Concerning Uninstallation

---

- # Perform uninstallation from [Programs and Features] ([Add or Remove Programs] for Windows(R) XP) in the Control Panel.
- # Log on as a user with Administrator privileges first, then uninstall.
- # Be sure to restart your computer after uninstalling ScanSnap Manager.
- # The Windows(R) [Add New Hardware Wizard] will be started if ScanSnap is connected when restarting your computer after uninstallation. At uninstallation, either turn ScanSnap off, or disconnect the USB cable.
- # When uninstalling ScanSnap Manager in Windows Vista(R) or Windows(R) 7, you will see the [User Account Control] dialog box. If you are logged on with an Administrator account, click the [Continue] button, and if you are not, select an Administrator account, enter a password, and then click the [OK] button.

---

## 7. Other Cautions

---

- # Do not connect more than one ScanSnap to the computer at the same time.

# Do not perform the following during scanning or while the ScanSnap's lamp is stabilizing. The system may become unstable.

- Inserting or disconnecting the USB cable connected to ScanSnap
- Turning ScanSnap on or off
- Uninstalling ScanSnap Manager
- Logoff, reboot, shutdown

# Do not switch the user in the following cases. Communication with the ScanSnap may not be successful.

- During scanning
- Right after starting the computer
- Right after powering on the ScanSnap

# If the computer enters power saving mode (e.g. standby [suspended], pause [hibernation], sleep mode) during scanning, communication with the ScanSnap may not be successful upon resuming from power saving. In that case, disable the power saving function and try again.

# Communication with the ScanSnap may not be successful when the computer resumes from power saving mode, or when you log off or switch the user. In that case, turn the ScanSnap off then back on, and try again.

---

## 8. License Agreement for Built-in Software

---

# ScanSnap Manager contains the following built-in software.

- Adobe(R) XMP Toolkit SDK

According to the license agreement for the built-in software above, the license statements are given as follows:

The BSD License

Copyright (c) 1999 - 2014, Adobe Systems Incorporated All rights reserved.

Redistribution and use in source and binary forms, with or without modification, are permitted provided that the following conditions are met:

- \* Redistributions of source code must retain the above copyright notice, this list of conditions and the following disclaimer.
- \* Redistributions in binary form must reproduce the above copyright notice, this list of conditions and the following disclaimer in the documentation and/or other materials provided with the distribution.
- \* Neither the name of Adobe Systems Incorporated, nor the names of its \ contributors may be used to endorse or promote products derived from this software without specific prior written permission.

THIS SOFTWARE IS PROVIDED BY THE COPYRIGHT HOLDERS AND CONTRIBUTORS "AS IS" AND ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE COPYRIGHT OWNER OR CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES

(INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

- Google.Apis.Drive.v2 Client Library

License agreement: <http://www.apache.org/licenses/LICENSE-2.0>

- Apache log4net

License agreement: <http://www.apache.org/licenses/LICENSE-2.0>

- Newtonsoft Json.NET

According to the license agreement for the built-in software above, the license statements are given as follows:

The MIT License (MIT)

Copyright (c) 2007 James Newton-King

Permission is hereby granted, free of charge, to any person obtaining a copy of this software and associated documentation files (the "Software"), to deal in the Software without restriction, including without limitation the rights to use, copy, modify, merge, publish, distribute, sublicense, and/or sell copies of the Software, and to permit persons to whom the Software is furnished to do so, subject to the following conditions:

The above copyright notice and this permission notice shall be included in all copies or substantial portions of the Software.

THE SOFTWARE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. IN NO EVENT SHALL THE AUTHORS OR COPYRIGHT HOLDERS BE LIABLE FOR ANY CLAIM, DAMAGES OR OTHER LIABILITY, WHETHER IN AN ACTION OF CONTRACT, TORT OR OTHERWISE, ARISING FROM, OUT OF OR IN CONNECTION WITH THE SOFTWARE OR THE USE OR OTHER DEALINGS IN THE SOFTWARE.

- Zlib.Portable

According to the license agreement for the built-in software above, the license statements are given as follows:

Copyright (c) 2006-2011 Dino Chiesa. Ported by Robert McLaws.

This software is provided 'as-is', without any express or implied warranty. In no event will the authors be held liable for any damages arising from the use of this software.

Permission is granted to anyone to use this software for any purpose, including commercial applications, and to alter it and redistribute it freely, subject to the following restrictions:

1. The origin of this software must not be misrepresented; you must not claim that you wrote the original software. If you use this software in a

product, an acknowledgement in the product documentation would be appreciated but is not required.

2. Altered source versions must be plainly marked as such, and must not be misrepresented as being the original software.
3. This notice may not be removed or altered from any source distribution.

- libtiff

According to the license agreement for the built-in software above, the license statements are given as follows:

Copyright (c) 1988-1997 Sam Leffler

Copyright (c) 1991-1997 Silicon Graphics, Inc.

Permission to use, copy, modify, distribute, and sell this software and its documentation for any purpose is hereby granted without fee, provided that (i) the above copyright notices and this permission notice appear in all copies of the software and related documentation, and (ii) the names of Sam Leffler and Silicon Graphics may not be used in any advertising or publicity relating to the software without the specific, prior written permission of Sam Leffler and Silicon Graphics.

THE SOFTWARE IS PROVIDED "AS-IS" AND WITHOUT WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SAM LEFFLER OR SILICON GRAPHICS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR ANY DAMAGES WHATSOEVER RESULTING FROM LOSS OF USE, DATA OR PROFITS, WHETHER OR NOT ADVISED OF THE POSSIBILITY OF DAMAGE, AND ON ANY THEORY OF LIABILITY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THIS SOFTWARE.

---

## 9. Updated features

---

### # Modifications from V5.0L11 to V5.0L12

- The malfunction that causes an abnormal termination of ScanSnap Manager, when using the following functions with Intel(R) Pentium(R) Dual-Core Processor E5200/E5300/E5400, has been modified.
  - \* [Automatic detection]
  - \* [Correct skewed character strings automatically]
  - \* Scanning with Carrier Sheet
- The malfunction that disables the connection of fi-60F or fi-5110C when ScanSnap S1500 and fi-60F, or ScanSnap S300 and fi-5110C are both connected to the same computer, has been modified.
- The malfunction, where the ScanSnap is not recognized by ScanSnap Manager in some computers upon resuming from sleep mode or logging in again, has been modified.
- The malfunction, where clearing the [Use Quick Menu] check box disables the automatic linkage when [The ScanSnap always interacts with the application that is running and has higher priority (when more than one application is



running).] is selected in the [Automatic Interaction] tab of the [Preferences] window, has been modified.

# Modifications from V5.0L12 to V5.0L13

- This product is Windows 7-compatible.

# Modifications from V5.0L13 to V5.0L21

- Modifications have been made so that a pop-up balloon will appear notifying you of the ScanSnap's communication status if you turn the ScanSnap ON/OFF while ScanSnap Manager is running.

# Modifications from V5.0L21 to V5.0L22

# Modifications from V5.1L11 to V5.1L12

- Previously, ScanSnap Manager cannot be linked with Microsoft Office Outlook 2010 (64-bit) when using [Scan to E-mail] or [Scan to Folder]. This has been corrected.
- Previously, an application error might occur when using text recognition. This has been corrected.

# Modifications from V5.0L22 to V5.0L24

# Modifications from V5.1L12 to V5.1L14

- Scanned images can be saved to Evernote and Google Docs(TM).
- Applications to display in the Quick Menu can be specified.
- A preview of the scanned image is displayed during scanning.
- Modified the error which occurs when Microsoft Outlook 2010 (64-bit version) is specified as the linked e-mail program for [Scan to E-mail].

# Modifications from V5.0L24 to V5.1L41

# Modifications from V5.1L14 to V5.1L41

# Modifications from V5.1L20 to V5.1L41

- [Scan to Salesforce Chatter] has been added.
- [Scan to SugarSync] has been added.
- [Scan to Mobile] has been added.
- The displayed image can be enlarged when an error occurs during scanning.
- Modified the error in which the accuracy of text recognition drops with some system environments in [OCR options].
- Modified the error in which ScanSnap Manager fails to load the

configuration file (XML) at its startup and ends with an error on certain computers.

- Modified the error where you cannot log into Google Docs(TM) when using [Scan to Google Docs(TM)].

#### # Modifications from V5.1L41 to V5.1L51

- [Scan to Dropbox] has been added.
- [Scan to Mobile] supports [ScanSnap Connect Application] for Android.
- [ScanSnap Folder] has been added to support a wide range of applications including Web applications.
- Modified the error where an error message about failing to create a shortcut to ScanSnap Folder appears upon starting ScanSnap Manager on some computers.

#### # Modifications from V5.1L51 to V5.1L61

- Modified the error where ScanSnap Folder cannot be added to the Favorites menu of Explorer in Windows(R) 8.
- The [Scan to SugarSync] icon has been changed.

#### # Modifications from V5.1L61 to V5.1L62

- Modified the error where you cannot save files to SugarSync.

#### # Modifications from V5.1L62 to V5.1L81

- Modified to support Google's new authentication and uploading methods. To use Scan to Google Docs(TM), you need to install .NET Framework 4 or its in-place upgrade first. After installing .NET Framework, install new updates from Windows Update.

#### # Modifications from V5.1L81 to V5.5L10

- The performance of rendering PDF files under the latest recommended system requirements for ScanSnap (CPU: Intel(R) Core(TM) i5 2.5 GHz or higher, memory size: 4 GB or more) has been improved. (\*1) Specifically, ScanSnap Organizer's rendering performance has significantly improved up to 200% compared to the previous version (the average time when scanned as color PDF files). (\*2)

(\*1): When compared to the value obtained using ScanSnap Manager V5.1 or older and ScanSnap Organizer V4.1 or older. This improvement rate is available when rendering PDF files less than 1 GB (Note: 1 GB of data is roughly equivalent to 813 sheets of color documents scanned using the "Best" image quality setting.)

(\*2): Improvement rate varies depending on document type and/or scanning mode

settings.

- Modified the error where [Scan to Dropbox] does not appear.
- Windows(R) 10 is supported.
- The linked application name [Scan to Google Docs(TM)] has been changed to [Scan to Google Drive].

- =====
- \* Microsoft, Windows, and Windows Vista are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
  - \* Intel and Intel Core are registered trademarks or trademarks of Intel Corporation in the United States and other countries.
  - \* Adobe, Acrobat, and Adobe Reader are either registered trademarks or trade names of Adobe Systems Incorporated in the United States and/or other countries.
  - \* Google, Google Docs, Google Drive, and Android are registered trademarks or trademarks of Google Inc.
  - \* Salesforce and Salesforce CRM are registered trademarks or trademarks of salesforce.com, inc. in the United States and other countries.
  - \* ScanSnap, ScanSnap Manager, and CardMinder are registered trademarks or trademarks of PFU LIMITED in Japan.
  - \* Other company names and product names are the registered trademarks or trademarks of the respective companies.

Copyright PFU LIMITED 2001-2016